

N.S.S. College of Commerce & Economics, Tardeo, Mumbai -34.

Analysis/ Interpretation of Student Satisfaction Survey Feedback for the Academic Year 2019-20

Interpretation/Analysis of feedback of Student Satisfaction Survey regarding Teaching-Learning, Evaluation and support services, which will help us to upgrade the quality of the institution.

Total 178 feedbacks have been collected from the B.Com and M.Com students as per the prescribed questions about Academic and Supporting Services given by the NAAC for the overall development of Students. It has been collected through Online mode with pre designed structure questionnaire.

A. What degree program are you pursuing now?

More than 90 percent feedback has been collected form from B.Com students and remaining from M.Com students.

B. Gender of the respondents

More than 51.7 percent feedback has been given by female students and 48.3 percent feedback has been given by Male students.

Interpretation: - It is indicated that majority of the female students are participated in Student Satisfaction Survey.

1. How much of the syllabus was covered in the class?

Majority of the 37.6 percent students are opinioned that more than 85 to 100 percent syllabus covered by the teaching faculty

21.9 percent students are opinioned that more than 70 to 84 percent syllabus covered by the teaching faculty

17.4 percent students are opinioned that more than 55 to 69 percent syllabus covered by the teaching faculty

19.7 percent students are opinioned that more than 30 to 54 percent syllabus covered by the teaching faculty

Interpretation: - Form the above statistical analysis majority of the students are satisfied with syllabus covered by faculty

2. How well did the teachers prepare for the classes?

Majority 60.7 percent of the respondents are opinioned that teachers are prepared Satisfactorily for the classes.

Majority 60.7 percent of the respondents are opinioned that teachers are prepared thoroughly for the classes.

Interpretation: - It is indicated majority students are satisfied about teachers preparation for classes.

3. How well were the teachers able to communicate?

83.8 percent are opinioned that teachers are able to communicate effectively during the lectures or interaction with students.

Interpretation: - It is indicated that majority students are satisfied about teachers able to communicate.

4. The teacher's approach to teaching can best be described as

Almost 99.5 percent are indicating that teacher's approach to teaching can best

Interpretation: - It is indicated almost 100 percent teacher's approach to teaching can best.

5. Fairness of the internal evaluation process by the teachers.

98.9 percent are showing the Fairness of the internal evaluation process by the teachers

Interpretation: - It is indicated that almost 100 percent Fairness of the internal evaluation process by the teachers

6. Was your performance in assignments discussed with you?

Almost 95 percent students are opinioned that the teachers are discussed the performance of assignment of the students.

Interpretation: - It is indicated that almost 95 percent Fairness of the Assignment evaluation and feedback provided to the students.

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

93.8 percent of the students are opinioned that The institute takes active interest in promoting internship, student exchange, field visit opportunities for students

Interpretation: - It is indicated that almost 94 percent students are satisfied with the institute takes active interest in promoting internship, student exchange, field visit opportunities for students

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

175 students almost more than 98 percent are opinioned that The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Interpretation: - It is indicated that almost 98 percent students are satisfied with the teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

9. The institution provides multiple opportunities to learn and grow.

98.8 percent are opinioned that The institution provides multiple opportunities to learn and grow.

Interpretation: - It is indicated that almost 98.8 percent students are satisfied with the institution provides multiple opportunities to learn and grow.

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes

97.2 percent are favoured that Teachers inform you about your expected competencies, course outcomes and programme outcomes

Interpretation: - It is indicated that almost 97.2 percent students are satisfied with Teachers inform you about your expected competencies, course outcomes and programme outcomes.

11. Your mentor does a necessary follow-up with an assigned task to you

96.6 percent are favoured about mentor does a necessary follow-up with an assigned task to students.

Interpretation: - It is indicated that almost 96.6 percent students are satisfied with mentor does a necessary follow-up with an assigned task to students.

12. The teachers illustrate the concepts through examples and applications.

Majority 97.2 are favoured about The teachers illustrate the concepts through examples and applications

Interpretation: - It is indicated that almost 97.2 percent students are satisfied with the teachers illustrate the concepts through examples and applications

13. The teachers identify your strengths and encourage you with providing right level of challenges.

Majority of 99 percent are opinioned that teachers identify your strengths and encourage you with providing right level of challenges.

Interpretation: - It is indicated that almost 99 percent students are satisfied with teachers identify your strengths and encourage you with providing right level of challenges.

14. Teachers are able to identify your weaknesses and help you to overcome them.

Majority of 99 percent are opinioned that Teachers are able to identify your weaknesses and help you to overcome them

Interpretation: - It is indicated that almost 99 percent students are satisfied with Teachers are able to identify your weaknesses and help you to overcome them.

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

90.4 percent are opinioned that The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

7.3 percent students are neutral to provide their feedback on this question.

Interpretation: - It is indicated that almost 90.4 percent students are satisfied with The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

98.9 percent are favoured that The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

Interpretation: - It is indicated that almost 98.9 percent students are satisfied with the institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

17. Teachers encourage you to participate in extracurricular activities.

90.4 percent are opinioned that Teachers encourage you to participate in extracurricular activities

7.9 percent are not given feedback on this question and kept themselves as neutral on this question

Interpretation: - It is indicated that almost 90.4 percent students are satisfied with the Teachers encourage you to participate in extracurricular activities

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

99.4 percent are favoured about Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

Interpretation: - It is indicated that almost 99.4 percent students are satisfied with Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

27 percent are opinioned that above 90% teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

43.3 percent are opinioned that above 70-89% teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

21.9 percent are opinioned that above 50-69% teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

5.1 percent are opinioned that above 30-49% teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

Interpretation:- It is indicated that almost all teaching faculty as an average more than 70 percent are using ICT tools such as LCD projector, Multimedia, etc. while teaching.

20. The overall quality of teaching-learning process in your institute is very good.

Almost 86.5 percent are opinioned that overall quality of teaching-learning process in your institute is very good and 10.7 percent of students are not given feedback on this question and kept themselves as neutral on this question

Interpretation: - It is indicated that almost 86.5 percent students are satisfied with quality of teaching-learning process in institute is very good.

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

Majority of the students are satisfied with the steps and efforts are taken by the institute for the academic and overall development of the students.